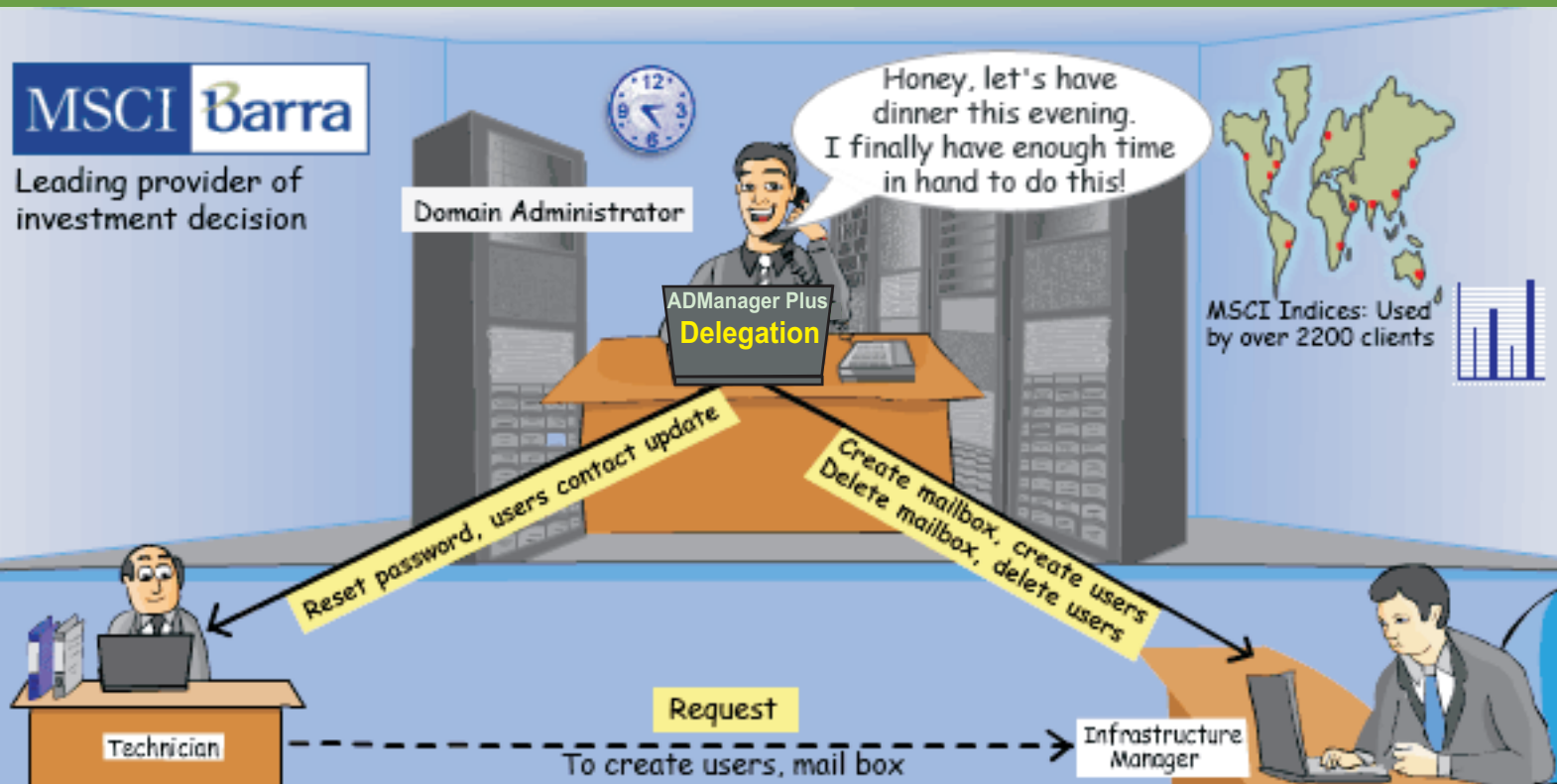


MSCI Barra exercises full control over user access with ADManager Plus; ensures confidentiality of customer data



“ADManager Plus has helped us define access limits for users and also monitor their actions; a critical activity for any financial enterprise like us”

Zoltan Faluvegi, Vice President, MSCI Barra.

ADManager Plus

MSCI Barra is a leading provider of investment decision support tools to investment institutions worldwide. MSCI Barra products include indices and portfolio risk and performance analytics for use in managing equity, fixed income and multi-asset class portfolios.

Challenges

MSCI Barra has users at various levels, accessing different information. However there was no fixed role/access permissions. With the industry focusing on security and compliance, MSCI Barra decided to employ every measure to give customer data that extra security. The company decided to define user roles and thereby restrict their users' access to financial information. And this they wanted to do for three user levels,

- User Support Associates that need access to basic user support process
- Infrastructure Managers that require permissions to manage user accounts, create mailboxes for users, etc.
- Domain Administrators that will oversee the actions performed by the other two levels and also delegate privileges to other users in the Domain.

Apart from access restriction, the company also needed a tracking system with which they can monitor actions performed by users.

“We needed a tool to control the access rights of users and log the performed changes in a centralized manner”

Solutions

Quite clear about the requirements, it did not take long for MCSI Barra to identify ADManager Plus software whose features exactly matched the needs of the company. The ADManager Plus offered,

- The competence to create different roles for various user levels in an organization.
- An innate potential to delegate specific tasks to these roles.
- The ability to record the actions performed by a Help desk associates in AD using Technician Audit Logs.

Along with these, the simplicity, cost effectiveness and flexible licensing policy of the software made ADManager Plus as the final choice of MCSI Barra.

Results

MCSI Barra now exercises complete control over the actions performed by their users. ADManager Plus aids them delegate roles to users and also monitor every action they perform. Said and done, financial companies earn investor trust by the security coverage they extend on their customers' financial data.

“ We have no more problems with user access and permissions. ADManager Plus takes care of them all ”

About ManageEngine

ManageEngine provides a suite of powerful Enterprise Management products, including network utilization, performance, security, helpdesk management, email archive management, and real time QoS management among others, aimed at making your business more effective and efficient. With a wide array of products that can be easily integrated, enterprise wide optimization is allowed. Complementary products provide users with the ability to choose and incorporate features that they need a la' carte.